

G.A.I.C.
January 19, 2004

Attendees: Rod Armstrong, Gwen Thorpe, Diane Gonzolas, Jim Langtry, Don Herz, Brian Pillard, Rita Dey, Michelle Zuhlke and Terry Lowe

Approval of Minutes

Minutes were approved as distributed. The question of a quorum was not settled since the new rotating membership had not been acted on. (Michelle and Rita)

Members of the GAIC

Terry informed the group that Doug had asked if a SCC representative might be available to have an academia member placed on the committee. Terry will try to make that contact in the next week or two.

InterLinc Support Position in CIC

Diane commented that she had sent the job description to I.S. that CIC used. Terry acknowledged that he received it on 01/18/05 and that he would be modifying it back again to reflect Information Services needs. He also will be reviewing the Supplemental Questionnaire to make sure all the language level and support tool references are up to date. Don mentioned that he will need to talk to Doug on the timing and process to get this done. Terry said that he would like to begin advertising the position some time in February if possible.

Statistics

There was limited discussion on the raw numbers other than the fact that we have hit some notable mile stones in ePay processing. Terry informed the group that due to a .us domain name problem, our site appeared to be down to those that still use the ci.lincoln.ne.us URL. We also discovered that an additional half day ePay service was lost because the service on InterLinc did not start up when the server was rebooted. Chris has since placed a check in the startup routine to insure that it never happens again. Terry review a few browser statistics on the current mix of Internet Explorer and Netscape versions. It has become obvious that only two of the most recent versions of both browsers need to be support in the future. Comments were also made on the satisfaction of some members using the FireFox browser. Terry commented that Chris Plock uses it and likes the new features also. Attention needs to be given to the growth in 404's again and that will become one of many priorities for the new ISS position. In the mean time Terry and Chris will try to watch it and inform the Web Assistants of areas of concern.

E-PAYMENTS

2004 was another record year with 18,275 payments taken that involved \$2,408,900.60. Since the first parking ticket payment received in February of 2002 the InterLinc ePay module has processed virtually error free 36,283 payments for \$4,002,562.40. Comparing transaction volumes from 2003 to 2004 Animal License Renewals increased 56%, Property Tax 94%, Parking Tickets 10%, Criminal History 23%, and WaterBills 73%. Some discussion took place on the ability for some of the applications to

begin thinking of absorbing the fees to further the adoption rate of the application. Terry informed the group that Terry Adams had just contacted him today to begin the switch over to EPOS for Property Tax payments. This company accepts four credit cards and also electronic checks. Rod Armstrong and Terry discussed the fees associated with the e-check solution with EPOS and that they charge \$3.00. ~~Internet Nebraska~~ *Nebraska On-line* is working with the Treasures Office and the Records Board to supply ACH processing for pennies which sparked additional interest by all at the meeting. Terry will be contacting Rod to see if local government can be associated with this process since it is only available for State Agencies at this point.

New Web Based Applications

Applicant Tracking is the newest application that went live on 01/07/05. Terry talked about the success of this implementation with only one known upset citizen. The individual stormed out because he thought the system was too difficult to use. He returned the next day a little calmer and was able to complete his application with very little help. Ironically he was applying for a Crisis Management position.

New Business

Jim Langtry handed out copies of LB490 which was introduced on January 14th 2005 by Senator Thompson. The bill will amend a section of public records statutes relating to certain geographic computer data bases. Section 3 would allow, for security reasons, a government entity to not be required to permit public access to or the use of geographic information. It further states that the local governments will get to set the terms and conditions. It also allows the government entity the ability to establish reasonable rates and procedures to the geo data. General comments from the group moved into other public records discussions including SSN usage. Terry commented that the newly revised statute 84-712.05 section 16, the enumerated records which may be withheld from the public, includes SSN, Credit/Debit cards plus expiration dates, and financial account numbers. Gwen commented on the various state laws that regulate SSN usage in real-estate transactions and that it was good that Norm has taken the first steps in the registration process but there are other avenues to gain that information that is not being protected. Jim and Terry both agreed that an Internet sleuth or an information junky could get that information today without a great deal of difficulty. *In addition to LB490, LB565 Land Records Modernization Act was also discussed.*

Appointments

It was suggested that Doug make contact with the Mayors Office for the formal appointments and **then have them forward the recommendations to Gwen for scheduling on the County side.**

Next Meeting

February 16, 2005